

## Accessibility Information

Travelling to Level Twenty Seven Chambers (239 George Street)		
Is there somewhere I can park by bike?	√	There are a limited number of bike stands stationed outside next to the Merlo café entrance. This area has high foot traffic and bikes left there are done so at the owner's risk.
Can I be dropped off by taxi directly outside 239 George Street?	X	Traffic restrictions prevent taxis from dropping passengers directly outside the building on George Street. A drop off zone is located directly opposite 239 George St on the other side of the road. Alternatively, visitors may wish to be dropped off at the George St end of Burnett Lane to avoid crossing any roads.
Are there car parking facilities?	√	Car parking facilities in 239 George St are reserved for building tenants. There are multiple public car parks in the CBD, the nearest are King George Sq and Myer Centre.
Does Chambers have a COVID safe business plan?	√	All our staff have received training from <a href="#">Soul Safe™</a> regarding safe business operations. Businesses who have completed this training are awarded Soul Safe's accreditation logo (shown at the bottom of this document).
Accessing and mobility around Chambers		
Is the main entrance to Chambers level with the pavement?	√	Step free access from street level is available via a sloping ramp with a rise of no more than 3.6 m on the right hand side facing the building. The ramp landing does not overlap a landing for any another ramp or stairway. Powered motion sensor doors provide building access. Access to Chambers' entrance on level 27 is via a lift (door width 106 cm, wall-to-wall width 145 cm) and Chambers' entranceway is flat.
Are ramps non-slip?	√	The bottom and top of the ramp have metal non-slip pads, the remainder of the ramp is finished with a slightly roughened surface.

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Is there access between level 26 & 27 level?	X	The two floors can be navigated by stairs (with a handrail on each side, 100 cm from floor) or via lift which is level (door width 106 cm, wall-to-wall width 145 cm).
Is the entrance door to chambers a revolving door or particularly heavy?	X	Powered motion sensor doors provide building access. Chambers' main entrance on level 27 is a double door (180 cm width) which are fully opened during office hours.
How do I access Chambers if I visit out of hours and the entrance doors are closed?		A doorbell at the main entrance is positioned at 133 cm from the ground. Please ring the doorbell for a member of staff who will open the doors.
How wide are the corridors in Chambers?		141 cm.
Are there stairs within Chambers?	√	Yes, there is one staircase between level 26 and 27 with a handrail on both sides at 100 cm from the floor. The stairs provide space for at least two people to stand side-by-side. Access between floors is also available via a ground level lift (door width 106 cm, wall-to-wall width 145 cm).
Do all doorways into rooms provide access for wheelchairs?	√	Doorways into rooms open inwards. Door width 84 cm.
<b>Reception</b>		
Is at least part of the reception desk at wheelchair height?	X	The reception desk sides are open for wheelchair users to speak to the receptionist.
Is there a mix of seats with arms and seats without arms in reception?		Chambers' reception has wide seats with arms. Should you require a chair without arms please contact Practice Management.
Is there space for a wheelchair user to wait in reception?	√	Yes.
<b>Visual assistance</b>		
Are there braille signs?		Braille signage is installed on the lift call and floor buttons, as well as on the entry doors to public bathrooms.

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Am I able to bring a guide dog?		Certified guide dogs, hearing dogs or assistance dogs, either in training or fully trained, with their approved handlers have the right to enter the building's common areas and Chambers at all times.
Does Chambers provide documents in alternative formats?		Chambers can provide most documents in large print, please advise Practice Management if you require such documents. Unfortunately, we are unable to provide documents in braille.
Does Chambers have braille signage on its doors?	X	No. However, this is unlikely to have any impact on your access to the premises owing to the close proximity of reception to the lift entrance.
<b>Hearing assistance</b>		
Does Chambers use an intercom at the entrance/reception?	X	No.
Does Chambers provide Loop systems?	X	No.
Does anyone in Chambers have sign language or deaf awareness training?	X	If you have particular communication requirements such as sign language we recommend you ask trained individuals to accompany you.
<b>Toilet facilities</b>		
Is there at least one wheelchair accessible toilet cubicle in Chambers?	X	Whilst public toilet access, including to mirrors and sinks, on L27 accommodates wheelchairs and single buggies, individual cubicles do not accommodate wheelchair access. A unisex toilet is available for wheelchair and buggy users on L26. A fully accessible toilet is available on the building's ground floor lobby at the back-left corner. Access is via a keyed entrance, so please contact Practice Management should you require this facility.
<b>Kitchens</b>		

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Are kitchen facilities at wheelchair accessible height?		The kitchen worktop and sink are 90 cm from the floor. Some cupboards with plates, cups and extra F&B supplies and microwaves are slightly set back from the kitchen bench at 152 cm from the floor. Please notify Practice Management if you anticipate any requirements.
<b>Personal Assistants and other support</b>		
Is Chambers able to accommodate an assistance dog?	√	Please contact Practice Management as soon as possible to confirm any requirements.
<b>Other requirements</b>		
Are there private and quiet spaces in Chambers?	√	There are several spaces within Chambers which are suitable for prayers and breastfeeding. All these spaces are accessible via doors 84 cm wide.
What if I have other requirements not addressed in this document?		Please contact Practice Management about any special requirements who will do their best to accommodate your needs.

